

Our service commitment

People

- 1** We will respond to your complaints and communications in a timely, clear and up-to-date way.
- 2** We will respond to your enquiries, giving you clear advice about what will happen next.
- 3** We will be up-front and honest when we're not going to do something.
- 4** We will help you to achieve your aspirations by offering you employment, training and volunteering opportunities.
- 5** We will give you opportunities to get involved and feed-back on issues affecting your home.

Homes

- 6** We will provide high quality homes.
- 7** We will maintain your home to a standard you can enjoy.