# REGENERATION UPDATE AT JUNIPER CRESCENT & GILBEYS YARD

### DECEMBER 2021



## **RESIDENT-LED REGENERATION**

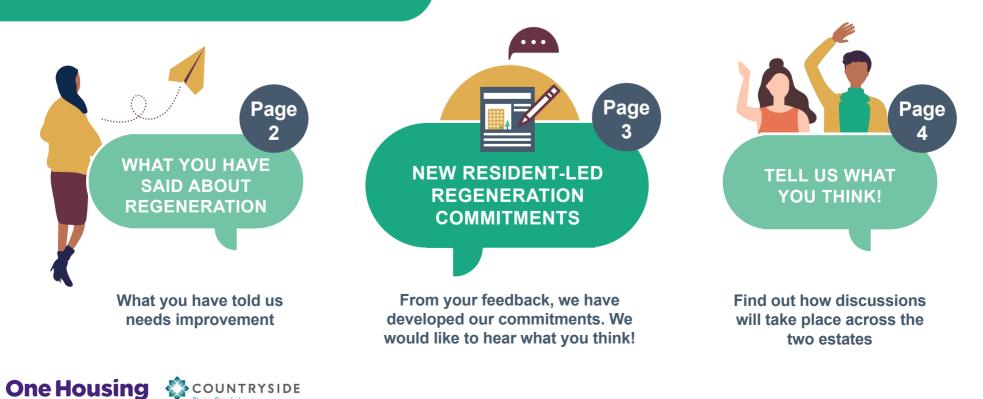
Since July, the regeneration team have been catching up with residents about the regeneration proposals, which were put forward in 2020. The team would like to thank everyone who took the time to speak with us, whether this was over a coffee and cake at the resident hubs, or a quick chat at your doorsteps.

These conversations have helped us gain a much better understanding of residents' thoughts on regeneration and life on the estates. When it comes to Juniper Crescent and Gilbeys Yard, residents will always play an integral role in any regeneration process.

Listening to residents' feedback has helped us to set out a better approach to regeneration through a series of new regeneration commitments. From our conversations with you, we understand that residents view Juniper Crescent & Gilbeys Yard as separate estates regarding regeneration discussions. Therefore, we will be talking to you about any future regeneration proposals separately going forward, ensuring we are addressing the specific priorities and requirements of each estate.

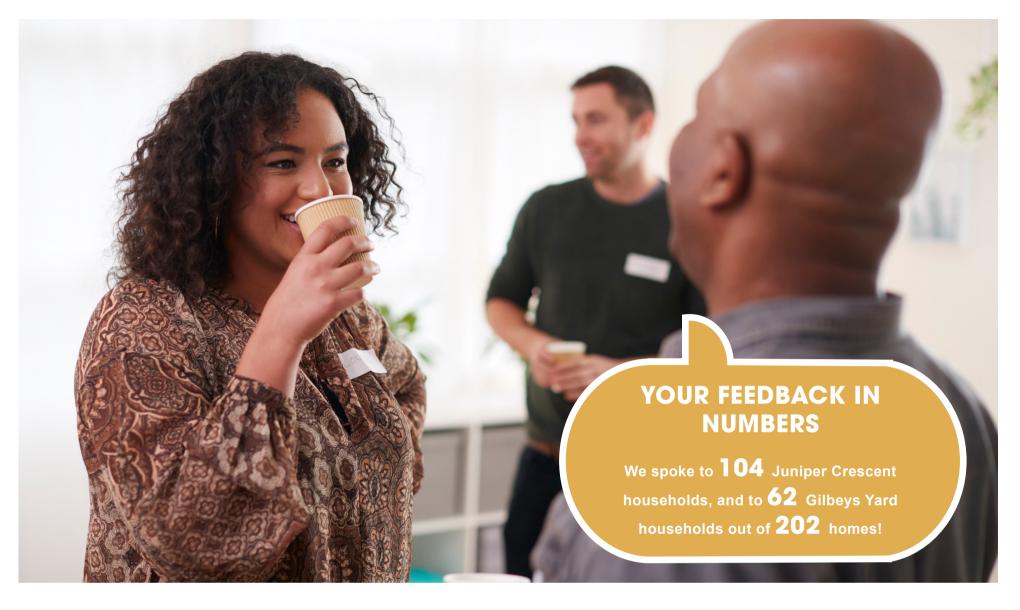
Inside this newsletter, you will find more information about what residents have told us, as well as what we are doing next to work towards a resident-led regeneration. Before considering any future ballot, we want to hear what you think about the new commitments and what these mean to you.

## **WHAT'S INSIDE?**

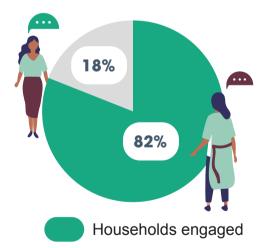


## **REGENERATION DISCUSSIONS**

## YOUR INVOLVEMENT



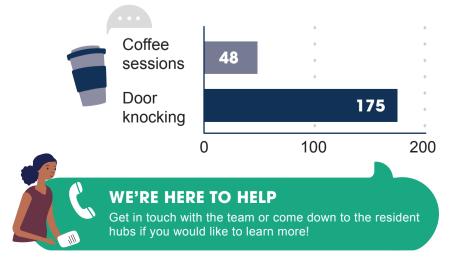
## TOTAL HOUSEHOLDS ENGAGED



Of 202 homes across both estates, we have engaged with a total of 166 households, where we held 394 conversations with 180 residents through coffee hub visits, feedback forms, and door knocking.

Not engaged

### NUMBER OF RESIDENTS WE'VE SPOKEN TO



## **YOUR MAIN PRIORITIES**

Residents felt that there were three main priority areas that would improve regeneration discussions:

### **RELATIONSHIPS**

Communications and relationships with the team need to be better. From this, we understand this may have made you feel uncertain about the detail of the offer to residents leading up to the ballot. We will offer more dedicated liaison moving forwards.

#### **OFFER & SCHEME BENEFITS**

You told us the offer document was unclear and didn't explain things such as temporary moves, permanent moves, parking, and the costs related to your new home. As a result, it was difficult to understand how your household could benefit from the offer. Any future offer will be much clearer.

#### DESIGN

You told us that while there were aspects of the design that you liked, there were elements that you weren't quite sure about, such as home and garden layouts. We want to work with you to improve these designs

## NEW REGENERATION COMMITMENTS

YOU HAVE TOLD US...

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We'd love to hear what you think about the our hubs during open

**TELL US** WHAT YOU **THINK!** 1.1.1

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#### AND WE WILL.

**On-site Engagement On-site Engagement** Have familiar faces at the hubs throughout the process, who You would have liked more one-to-one meetings with the team will be happy to chat, listen and answer any questions you may have. ITMENT Separate Estates Separate Estates Juniper Crescent and Gilbeys Yard have Consider the estates separately and talking to you about your their own identity and needs, so they aspirations for the future of your homes and neighbourhood. should be viewed separately. COM Maintaining your Community Maintaining your Community You wanted to maintain the sense of Ensure any residents who wish to remain close to their neighbours can do so in any new development. community and stay close to friends. Sense of Community Sense of Community You would like to build on the sense of Provide a £1 million community fund to be shared across both estates, where residents can shape and decide how it should community be spent, should regeneration go ahead. Parking Parking You had some concerns about being able Provide at least one space in the new development if you currently have a parking space. Additional spaces will also be to park on the new estate. COMMITMENTS provided for essential vehicles. Affordability Affordability 2 Ensure a table of costs are made available to you before a You held some concerns around costs. ballot Affordable Housing Affordable Housing You would have liked to see more social Ensure that half of the people living on the new scheme will be NEW on social or intermediate tenancies.

## Moving

and affordable housing.

You had some concerns about relocating if you had to be moved temporarily.

#### Moving

Offer you different moving options, such as the choice to move once, to move temporarily close to home, or to move permanently away from the estate.

Provide a garden to all houses that currently have one in any new development.

#### **Home Sizes**

Ensure that all homes will be the same size or bigger.

#### Accessibility

Ensure the whole estate and every home will be accessible for all.

In addition to these new commitments, we will also maintain all the commitments from the previous landlord offer!

#### Gardens

Some people living in houses were not happy with the plans.

#### Home Sizes

You weren't happy about the size of the new homes.

#### Accessibility

Some of you felt that your housing and access needs changed through lockdown.

## Gardens

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## TWO DIFFERENT ESTATES

## TWO SEPARATE CONVERSATIONS



We would like to hear what you think about the new commitments

Juniper Crescent have told us that you would like to continue to explore regeneration opportunities and the future regeneration of the estate. With this in mind, we want to hear what you think about the new regeneration so that we can improve designs with you in 2022.

#### 2021

Our continued desire is that every resident has the opportunity to shape the future of Juniper Crescent through their ideas and shared feedback. What you say is important, and so we warmly invite you to share your thoughts, big or small!

There are many ways to get involved. See how you can join the **conversation.** We look forward to discuss the new commitments and regeneration proposals with you!

#### 2022

If residents feel positive about the new commitments, we will start working on improving designs with you, such as:

- New homes
- Buildings, facilities & amenities
- Money matters
- Green spaces
- Community Spirit: Vision for a changing neighbourhood

If together we feel that these conversations have been positive, we would like to progress towards a new ballot in 2022!

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We would love to talk to you about the commitments & what this means to you! The team will be available to discuss these and any other topics you'd like to talk about over coffee! To book your time, please scan here or email us.

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You can also find us at the hub on Wednesdays 10:30 am to 3pm starting on 1st December!

# Staying informed

We want to keep you updated every step of the way. Stay tuned for the next newsletter early 2022!



We would like to hear what you think about the new commitments





## TWO DIFFERENT ESTATES

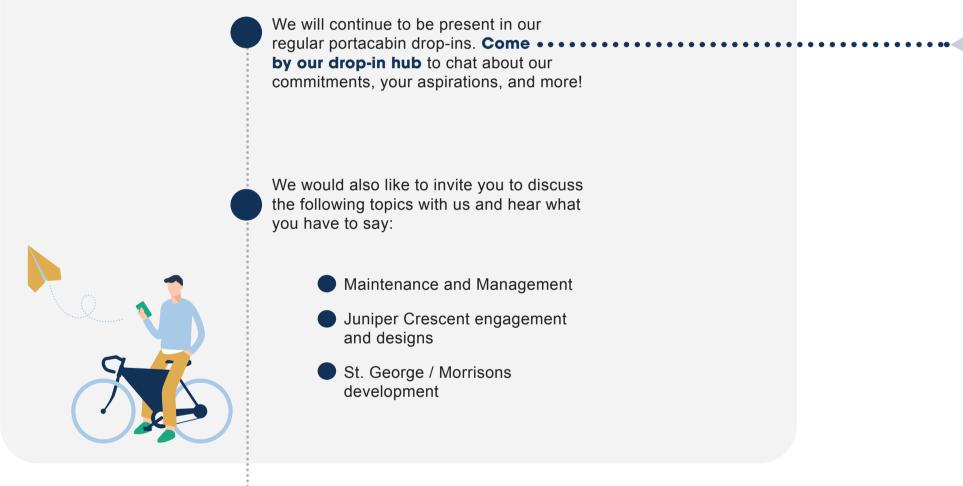
TWO SEPARATE CONVERSATIONS



Let's continue to listen to what matters to you

From our conversations on Gilbeys Yard, residents have current priorities relating to the estate that they feel are more important than regeneration at this time. Therefore, over the coming months we will continue to work with you through our regular hub drop-ins on some of the issues you have highlighted as being important. We also welcome you to continue conversations and share your thoughts on regeneration at the hub.

#### 2021



Our goal is to continue to learn about your key priorities and aspirations for Gilbeys Yard!

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Find your Support team members available at the Gilbeys Yard portacabins!

> Visit us at the hub on Thursdays 10:30 am to 3pm, starting on 2nd December!





We want to keep you updated every step of the way. Stay tuned for the next newsletter early 2022!



what matters to you





## CONTACT US AND MEET THE PEOPLE INVOLVED!

### THE TEAM

Meet the team who will be on the ground to discuss all matters relating to your needs, estate management, and the neighbouring development. You can get in touch with them over the phone, email, or at the hubs. If you have any questions, want to know more, or if you simply want to stay informed, they will be happy to help.



Marina Cox Regeneration Officer One Housing T: 07966 643082



Mike Akwei Regeneration Officer One Housing T: 0777 5438384



Soundous Serroukh Regeneration Officer One Housing T: 0208 8214628

## DISCUSSIONS AT JUNIPER CRESCENT

Additionally, Briony & Amy will be supporting the team and be available over the coming months to discuss the key commitments and future plans for Juniper Crescent.



**Briony Rogers** Project Manager One Housing



**Amy Murphy** Engagement Coordinator Soundings





gilbeysyard@onehousing.co.uk

JUNIPER Visits us at the portacabins on Wednesdays 10:30 am to 3pm

Starting on 1 Dec 2021

junipercrescent@onehousing.co.uk

## THE TEAMS INVOLVED

As you know, One Housing have been working with you and the surrounding businesses on developing a vision for both Juniper Crescent and Gilbeys Yard since 2017. We are passionate about creating places that are comfortable and safe for everyone to live in and enjoy!

To do this we are supported by a team of specialists who are equally committed in developing the vision with you!

### **One Housing**

Working in partnership with Countryside they are responsible for managing the estates.

#### Countryside

Working in partnership with One Housing they were chosen by One Housing and a select panel from the RSG as a development partner.

#### Soundings

Independent resident and community engagement consultants

#### **Communities First**

Independent Tenant Advisor (ITA) selected by the TRAs to help mediate the discussions between residents and One Housing



#### Would you like this invitation translated?



