Role Profile – Non-Executive Resident Board Member

1. Job Purpose

The One Housing Group Board has ultimate responsibility for the governance of the organisation. The purpose of the Board is to determine the Group's corporate direction and strategy, to monitor performance, to direct and control the organisation's affairs where necessary and to ensure that the Group achieves its overall business and charitable objectives.

The Resident Board Member is a critical role on the Board. In addition to sharing the accountabilities and responsibilities of all Board Members as detailed below, you will also take a lead on ensuring that the resident voice is heard at the Board.

2. Principal Accountabilities/Main Responsibilities

This particular role is reserved for Residents of One Housing Group for whom a One Housing property must be their sole residence. As with all Board members, the post-holder is not expected to be an expert in all the areas that the Board oversees but will be able to deal with complex information and contribute to effective decision making. You also do not need to have prior experience on a Board or Committee.

Induction, training and ongoing peer support will be provided to the successful candidate.

The general responsibilities to the organisation of any board member are set out below.

- Provide strategic leadership to the Group, ensuring compliance with its vision, values, strategic direction and objectives.
- Ensure that appropriate plans and polices are in place to deliver the Group's strategic objectives and achieve value for money.
- Support and constructively challenge, as necessary, the Group's Executive Team.
- Promote good governance and ensure that the Group acts in accordance with its constitution, governance framework and relevant legal and regulatory framework.
- Provide oversight of the integrity of financial information, scrutinising and approving each year's budget, business plan and annual accounts.
- Monitor the Group's performance in relation to its objectives, plans, budgets, controls and decisions.
- Ensure that the organisation has in place a robust and effective risk management framework and oversee its adoption across the Group.
- Oversee an appropriate framework of delegation and control.
- Contribute to the Board's work in carrying out all other key functions as detailed in the "Key functions of the TRGL Board" document.

- Attend functions, training sessions, away days and other meetings as required from time to time.
- Undertake induction and appraisal activity in line with the Board's agreed programme.
- Promote and champion the organisation's values internally and externally.
- Establish and maintain constructive working relationships with Board colleagues, Executives and officers;
- Attend, prepare for and participate in Board and relevant Committee meetings.
- Comply with the Group's Code of Conduct and the Board Member Agreement for Services.
- Act in accordance with Board Member and/or Company Director duties including, where appropriate, the duties applicable to charity trustees.
- Display passion, energy and enthusiasm for the role and for Riverside's vision and values.
- Be committed to working in the best interests of current and future residents.
- Be a strong leader with personal and professional credibility.
- Possess a high degree of probity and integrity.
- Work in a collaborative, open and engaging style.
- Be committed to accountability, transparency and equality of opportunity.
- Be self-aware and open to feedback and personal development.
- Be able to commit the time necessary to undertake the role to a high standard.-

Additionally, the Resident Board Member will be a member of the Board's Customer Services Committee.

3. Person Specification

- Experience of social or affordable housing and the provision of landlord services as a One Housing Group tenant or resident.
- A strong empathy with and commitment to One Housing Group's social purpose.
- The ability to work as a Board Member contributing to strategy development and performance management in a large customer focussed organisation.
- Well-developed interpersonal and communication skills
- The ability to work as a member of a team whilst challenging and contributing to thinking positively.
- Understands collective responsibility and leaves personal interests at the door.
- Able to deal with complex policy, legal and financial issues contributing to effective decision making. (Note that expertise in these areas is not an essential requirement)

- A personal commitment to self-development and learning, diversity and inclusion.